



## 2007 LACROSSE RETURN POLICY

Brine Corp maintains a number of guarantee programs to ensure that customers receive the highest quality products. Warranty lengths vary based on the product and are offered exclusively to the original customer only. Brine offers a one time replacement on the original purchase item only.

Warranties are offered provided the following:

- 1) Products must be purchased thru an authorized Brine dealer.
- 2) Products have not been gratuitously abused, altered, defaced, or otherwise negligently damaged.
- 3) Consumers must have valid proof of purchase

Returns **during the first thirty (30) DAYS of the warranty period can** be made thru the authorized Brine dealer

Dealers should contact Brine Customer Service to request a Return Authorization # at 800.272.2722

Brine will ship a replacement and credit the dealer's account for the replacement **after** inspecting the returned product

Returns made **after the first thirty (30) DAYS of the warranty period must be made directly thru Brine**

Consumers should visit [www.brine.com](http://www.brine.com) to fillout an online request form and wait to receive an email with a return authorization number and shipping instructions.

Brine will **NOT** accept any returns without an RA #

### HEADS

Brine warrants, that its heads will be free from defects during normal use for **SIX (6) MONTHS** from the date of original retail purchase. **Altering (including but not limited to: pinching, dyeing, melting, or bending a head voids the warranty**

\* Stringing components are **NOT** covered by warranty \*

### SHAFTS

Brine warrants, that all men's and women's handles will be free from defects including severe bends or breakage during normal use for **SIX (6) MONTHS from the date of original purchase**.

\* Dings, Dents, & Scratches may occur during normal use and are **NOT covered under warranty** \*

\* Cutting a composite shaft voids the warranty \*

### PROTECTIVE EQUIPMENT

Brine warrants, that all protective equipment will be free from defects (i.e. stitching, material, etc.) during normal use for **SIXTY (60) DAYS** from the date of original purchase.

### FOOTWEAR, APPAREL, & BAGS

Brine warrants, that all footwear, apparel, and bags will be free from defects (i.e. stitching, material, etc.) during normal use or **THIRTY (30) DAYS** from the date of original purchase.

\* Normal wear and tear, mis-application of care instructions, or wrong sizes are **NOT** covered under warranty \*

### HELMET & GOGGLE

Brine warrants, that all helmets and goggles will be free from defects (i.e. welding and material flaws) during normal use for **ONE (1) YEAR** from the date of original purchase.

\* All repairs must be done by Brine Corp - replacement parts are **NOT** available for sale \*

\* Painting a helmet voids the warranty \*

### ITC PRODUCTS

Brine warrants, that all GOALS, LAXWALLS, 6MM nets, 4MM nets, & BACKSTOPS will be free from defects during normal use for **NINETY (90) DAYS**.

\* Any products not specifically listed above are not covered under warranty \*

**Accounts should contact Brine Customer Service at 800.227.2722 for an RA #**

**Consumers should contact Brine Returns at 800.227.2722 or via email at [returns@brine.com](mailto:returns@brine.com) for an RA #**