



## **WARRANTY & RETURN POLICY**

Please visit [www.demarini.com](http://www.demarini.com) to fill out a Request Warranty Claim.

### Aluminum & Composite Bat Warranty

DeMarini offers an exceptional warranty to secure your investment. If under warranty, our policy is to provide you with repair or one-time replacement of your bat within one year from the date of purchase. The DeMarini Factory Warranty covers the following three items – there are no other warranties.

- A severely dented bat from normal use and occurring ONE YEAR from the date of purchase.
- Structural cracking from normal use for ONE YEAR from the date of purchase. Paint chipping or cosmetic imperfections are not covered under the warranty.
- The end-plug may be repaired or replaced if found defective and will not affect your warranty.

The warranty applies when the bat is used under normal conditions and does not apply to altered bats or damaged related to accident, misuse, improper care, overuse or negligence. If DeMarini agrees that your bat is defective it will be either repaired or replaced in its discretion.

Please note: Items not covered include but are not limited to: grip replacement, abuse or misuse, bats used in commercial batting cages.

DeMarini Sports reserves the right to refuse warranty service to any person who, in sole discretion of DeMarini Sports abuses DeMarini product and/or DeMarini warranty policy. DeMarini reserves the right to perform any testing that is deemed necessary to determine if the bat meets warranty requirements.

No warranty without receipt. Please keep your receipt. This is a manufacturer's warranty. Do not return to the authorized dealer. Your original dated receipt from an authorized dealer is required. Bats not purchased from an authorized dealer do not carry a warranty of any kind. PayPal, eBay or any other auction site receipts will not be considered valid.

### **Corporate Offices:**

DeMarini Sports  
6435 NW Croeni Rd.  
Hillsboro, OR 97124

### **Customer Service:**

1-800-937-BATS  
7am - 3:30pm (PST) Monday - Friday