

Louisville Aluminum Bat Warranty

This product is warranted to be free of manufacturing and material defects for a period of one (1) year from the *original* date of purchase. To avoid fraudulent claims, **proof of purchase must be presented to obtain warranty service.** This warranty covers cracking, bending, or significant denting that may occur during normal field usage. This warranty is void if the bat is abused or altered in any way.

Warranty Return Procedure (Within the U.S.)

- (1) To request a return authorization number (RA#): Access our web site at www.slugger.com, 24 hours a day, or call 1-800-282-BATS (2287), Monday – Friday, 8:00 a.m. – 6:30 p.m. Eastern Time. When you access our website or call, please have the following information ready: model#, length, weight, proof of purchase, and date purchased.
- (2) Ship your aluminum bat, freight prepaid (paid by customer), along with a photo copy of your proof of purchase (keep one copy for your records) to:

**Louisville Slugger Warranty Department, RA#_____,
2600 East Francis Street
Ontario, CA 91761**

- (3) Upon receipt of product and proof of purchase, our technical staff will examine the aluminum bat. Louisville Slugger shall have the option to either repair or replace, at its discretion, aluminum bats found to have manufacturing or material defects (plastic end caps, air chambers and grips are repairable items). Repaired or replacement bats will be shipped (paid by Louisville Slugger) via 2-day service within 3 business days after receipt of your bat, pending stock availability. The substitution of a comparable model will be made should a discontinued bat no longer be available. If a replacement bat is sent, the replacement bat does *not* start a new one year warranty, but does fulfill the remainder of the warranty from the original date on your proof of purchase.
- (4) If our Technical staff concludes that the bat does not meet warranty criteria, your bat will be returned to you. Please note that our high performance TPS and TPX bats are manufactured with the ultra-thin walls to maximize performance. It is possible that slight indentations (dings) and/or surface deformations (out-of-roundness) may occur. This does *not* constitute a defective product.



Hillerich & Bradsby Co.
P.O. Box 35700
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Phone: 1-800-282-BATS (2287)
Fax: 502-585-1179
www.slugger.com