

STX Lacrosse

The STX warranty policy is effective if and only if the customer has a dated receipt or proof of purchase from a STX Authorized Dealer. The defective item must be returned back to the sporting goods dealer from which it was purchased. STX will warranty plastic heads, handles, and equipment under the following conditions.

All Heads

STX will replace plastic heads that crack or break under normal playing conditions for up to six months from the customer's original purchase date. Heads that are altered in any way (baking, melting, dying, or pinching) will not be replaced. In order for a customer to receive a replacement head, he must first return the broken head (with receipt) to the original place of purchase. Once approved, a new head of the same model as the broken head will be given or sent. Strings are not part of the warranty and must be removed and replaced by the customer.

All Handles (except aluminum)

If accompanied by a dated proof of purchase, covered and will be replaced for up to six months in the event of severe bending or breaking during normal play. Dings, dents, scratching may occur during normal use and are not covered by the warranty. Each warranted handle will be replaced with a same-model handle or, if not available, with one of equal value. Intentionally bending or cutting a handle or other deliberate tampering or evidence of inappropriate use of a handle will void the warranty.

Equipment

With a dated receipt or proof of purchase, STX will replace equipment that evidences poor workmanship and/or material failure within six months of original purchase. Tampering with or altering STX equipment from its original design or construction will void any warranty for the product. Honored warranty claims will result in a customer receiving a replacement item of the same model or value.

STX and STX Authorized Dealers reserve the right to question and refuse any claims made for warranties if tampering or foul play is suspected.