

Warrior Lacrosse

1. MY EQUIPMENT BROKE. WHAT SHOULD I DO? CAN I SEND IT BACK TO YOU?

Our Warranty Information is listed below. Review our warranty policy to see if your Warrior product is eligible for replacement.

Warrior Warranty

- Warrior stands behind its heads and handles under stress of normal use for one year from the original date of purchase.
- Proof of purchase is required for each return. Proof of purchase can be a receipt, cancelled check, credit card or bank statement, or anything else that clearly indicates the date of purchase. In addition, the purchase must be made through an authorized Warrior dealer.
- Warrior does not warranty products that are given as part of a promotion (i.e. free stick for attending a camp). In addition, Aluminum handles are not under warranty.
- The warranty on apparel, bags, and protective equipment is 30 (thirty) days from the original purchase date. Accessories carry no warranty (i.e. ministicks, pocket pounders, nets, etc.).
- No returns will be accepted without a Return Authorization Number (see below).

Warrior Titanium Limited Warranty

- If defective due to bending or breaking, a replacement will be made for attack and goalie length handles, within a period of 12 (twelve) months from date of purchase. The limited warranty is calculated from proof of purchase date to the date damaged shaft is received at Warrior prepaid. This warranty does not cover denting. Replacement handles will carry the duration of the warranty from the original purchase date, not from the replacement date. Titanium defense handles are not covered under this policy.

To Make a Return

- Please vgo to <http://www.warriorlacrosse.com/warranty.pdf> to see if your product falls under our warranty (pdf file)
- Fill this Return Authorization form online.
(<http://www.warriorlacrosse.com/return/ReturnAuth.html>)
- Once we receive your return authorization request, we will evaluate your request.
- If it meets the requirement of our policy we will then send you a return authorization number - RA number within 5 business days.
- Please note: You **MUST** have a return authorization (RA number) before sending the defective product.
- Once you have the RA number please follow the proper steps and procedures below.
 - 1) Write the return authorization number on the proof of purchase and place it inside the box with the product.
 - 2) Send it to:
Warrior Lacrosse
6881 Chicago Rd,
Warren MI 48092
Attn: Return
RA-(-----)
- If there are any problems with your request we at Warrior Lacrosse will call or send you an email.
- If you are having problems filling out the return authorization form, please feel free to call Warrior Lacrosse customer service at 800-968-7845.
- Be sure to clearly print the return authorization number on the outside of the package.
- When returning heads make sure all heads are Unstrung.